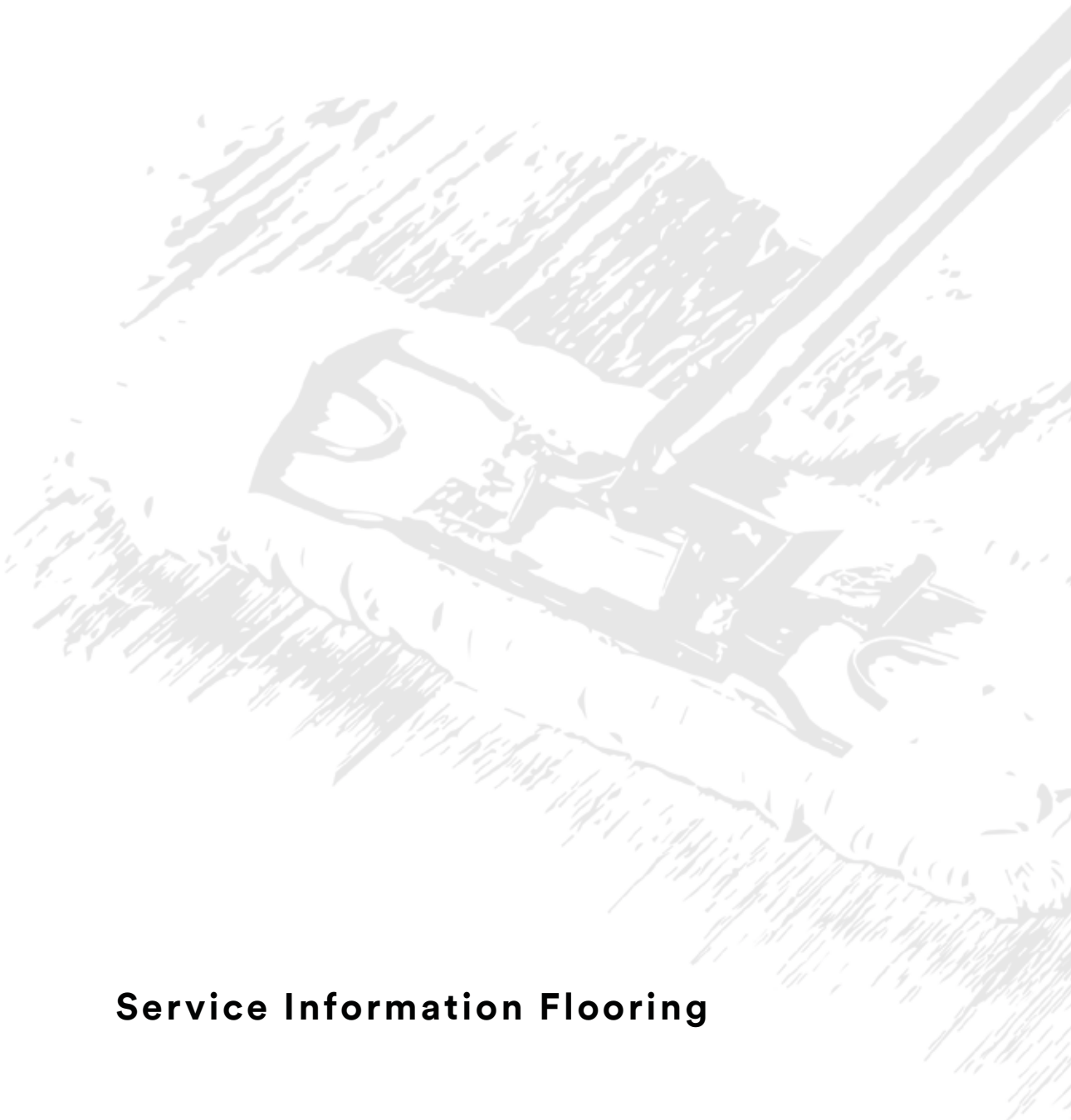


# Schotten & Hansen

Nature Refined



**Service Information Flooring**

# Cleaning & Maintenance

## Schotten & Hansen

We are pleased that you have chosen Schotten & Hansen as your wooden floor. Through traditional craftsmanship in conjunction with modern technology, your floor was made for you in our workshop with great care and the highest quality standards.

Over time, the surface of your floor will develop a unique character with you. With the right care, your floor will last for generations. Schotten & Hansen wood floors should never be sanded which preserves the unique look and feel of your floor. Please follow the instructions for the best results.



## The right treatment

- Ensure an optimal room temperature of approx. 20°C (68°F) and a relative humidity of approx. 50%.
- When using underfloor heating, maintain a maximum surface temperature of 29°C (84°F).
- Use suitable rugs and mats at exterior entrances.
- Use suitable felt pads for chairs, tables, lamps and other furniture, as well as desk chair mats for office chairs.
- Avoid stagnant water and constant moisture, such can occur under flowerpots.
- Use only mops and cloth made out of cotton for cleaning.
- Do not use microfiber cloths or abrasive pads.
- Only use Schotten & Hansen cleaning and maintenance products.
- Schotten & Hansen floors must never be sanded.

## The first weeks with your new floor

After installation and initial maintenance by your installer, we recommend treating the floor gently for six to eight weeks. During this time, the wood floor should, if possible, only be wiped and vacuumed, protected against moisture, dirt and mechanical stress and should not be covered (e.g. by rugs). The use of care products is not necessary during this period.



## Regular cleaning and maintenance

Schotten & Hansen floors come pre-finished with natural oils, resins and waxes.

The surface is breathable and elastic. The protection from the finish is maintained through regular wet wiping with Schotten & Hansen Wood Soap.

If it appears that your floor is not performing at its best, you can run a simple test: Put a small droplet of water on the floor, if the water pearls and does not absorb into the wood, your floor is in good working condition (see picture).

If it absorbs quickly into the wood, we recommend increasing the frequency of wiping. This increase of wiping will rejuvenate the surface with additional oils and restore the finish.

## The value of maintenance

Thanks to our maintenance products that we have developed and produce in our laboratory, Schotten & Hansen wood surfaces can easily and regularly be maintained and restored.



TORBEN HANSEN —  
*Founder*  
Schotten & Hansen

„THE MOST VALUABLE PRODUCTS  
ARE THOSE WHICH ARE ABLE TO  
WITHSTAND THE TEST OF TIME  
AND MAINTAIN THEIR INDIVIDUAL  
BEAUTY AS THEY AGE NATURALLY  
ALONG WITH US.“

## Service

### OUR WORLDWIDE EXPERTISE

Should your Schotten & Hansen wood floor show colour changes, stains (e.g. red wine, grease) or mechanical damage that cannot be eliminated by regular care, our service team will be at your service worldwide. Feel free to contact us or your local service partner.



● Schotten & Hansen Service Partner

# Schotten & Hansen

For questions about care, cleaning, colour changes or  
damage, please contact our service department

+49 (0) 08861-90804 - 0

or via E-Mail:

[service@schotten-hansen.com](mailto:service@schotten-hansen.com)

---

*Schotten & Hansen GmbH*

T +49 8861 908 04 - 0 • F+49 8861 908 04 101 • August-Moralt-Straße 1-3 • 86971 Peiting, Germany  
[www.schotten-hansen.com](http://www.schotten-hansen.com) • [kontakt@schotten-hansen.com](mailto:kontakt@schotten-hansen.com) • Managing Director: Torben Hansen, Bernhard Heinloth  
Jurisdiction: Munich • Commercial Registration Court: District Court, Munich, HRB 73419 • VAT ID number: DE 811258021  
© Schotten & Hansen • Spring 2019 • All rights reserved